

## USING THE WATER & ELECTRICITY PEDESTALS

### USING THE PEDESTAL – ADDING CREDIT

1. Plug in your electricity cable to the designated outlet
2. Briefly place the fob key on the pedestal
3. Select the number of the required outlet (1,2,3, or 4)
4. Select top-up amount desired
5. Present the fob key again. A tick will appear on the screen
6. Use water and electricity as desired

### USING THE PEDESTAL WHEN THERE IS ALREADY CREDIT ON THE PEDESTAL

1. Plug in the electricity cable to the designated outlet
2. Briefly place the fob key on the pedestal
3. Note that the water switches off automatically after 30 minutes. Present the fob key to reactivate the water supply

### WHEN LEAVING THE YACHT – CHECK REMAINING CREDIT

1. Present the key fob
2. Select 'refund all' to see the remaining credit on the pedestal
3. Select 'cancel' to leave the credit on the pedestal
4. Ensure that sufficient credit remains for the time you will be away from the yacht

### WHEN TAKING THE YACHT OUT OF THE MARINA FOR MORE THAN 3 DAYS

1. Present the key fob
2. Select 'refund all'
3. Present the fob key to refund all credit to the key. A tick will appear on the screen

For assistance, call Marina Security on 7933 7249  
or the Marina Office on 2133 7049

Further information may be downloaded from the website [www.marinamalta.com](http://www.marinamalta.com)

## WATER & ELECTRICITY PEDESTALS - TROUBLESHOOTING

NATURE OF THE PROBLEM	ACTION TO TAKE
Water stops running	If water is running continuously for 30minutes, it will automatically switch off. This is a safety feature to prevent water loss in the event that a tap is left running by mistake. To access the water supply again, present the key fob to the pedestal
Cables are not long enough to reach designated pedestal	Use an extension cable. Note - If using extension cables, ensure that the socket between the two cables is on the boat and not on the pontoon or in the water
Required outlet does not appear as an option on the screen	When a yacht leaves the marina without refunding remaining credit to the fob key, access to that socket is blocked to other users, and the outlet will not appear as an option on the screen. Use the nearest available socket, and inform the Marina Office
When Key fob is presented to the pedestal, X appears	No outlets are available on this pedestal. Use another pedestal and inform the Marina Office
Credit has run out on the pedestal	Top up credit from the Key fob. Note – The minimum that can be topped up from the key fob is €10. It is therefore advisable to keep a reserve of at least €10 on the key fob at all times
Credit has run out on both the pedestal and the key fob	Top-up credit from the Marina Office. It is advisable to keep a reserve of €10 on the fob key at all times so that you are not left without credit when the office is closed.
The pedestal has credit but no power is supplied	Check the circuit breaker on the front of the pedestal. The switch should be in the up position
The pedestal is supplying water but no power	Check that the power cable is securely plugged in and that the plug is of the correct type
The pedestal is supplying power but no water	Present the fob key to the pedestal to reactivate the water supply
Credit was left on the pedestal when the yacht went out of the marina, and there is no credit when the yacht returns	If credit is left on the pedestal when a yacht is out cruising, the outlet is blocked to other users. In this case, the credit may be recorded and then deleted by the Marina Office to free the outlet and the credit must be reclaimed from the Marina Office on your return
The pedestal screen is blank	Inform the Marina Office or Marina Security if after hours, and use another pedestal
Screen does not respond to fob key	Inform the Marina Office or Marina Security if after hours, and use another pedestal

- In the event of a fault, kindly inform the Marina Office of the Pedestal Number, the outlet number, and the nature of the problem